



STUDENT HEALTH SERVICES FINANCIAL POLICY

Payment is expected at the time a service is rendered. We accept cash, check, Visa and MasterCard. All unpaid charges will be remitted to the Emory University Student Financial Services to be included on the student’s central account. Student Financial Services will bill you for any unpaid charges.

Emory University Student Health Services (EUSHS) is a primary care PPO provider for insurance carriers that contracts with Emory Healthcare (our faculty practice group). The list includes Aetna, Cigna, Humana, United Healthcare, Coventry, Beech Street and, now including, Blue Cross / Blue Shield as of May 18, 2020.

Emory requires all students to have insurance through either an individual plan or enroll in the Emory University Student Health Insurance Plan (EUSHIP).

We will file charges incurred at EUSHS with your primary insurance carrier. We will provide you with copies of all relevant paperwork you will need to resolve any issues with your carrier if they arise. We will wait 90 days from the date of filing the claim to receive payment. If the charges are unpaid at the end of 90 days, we will transfer the balance to Student Financial Services for billing on your student account.

You are responsible for paying the bill in full and obtaining reimbursement from any secondary health insurance company. We will assist you in preparing the necessary forms to expedite processing of your insurance claim, but we do not coordinate benefits (i.e., file a claim or send in the form) with secondary insurance companies.

We will not enter into a dispute with your insurance company over your claim; this is your responsibility and obligation. We will file your claim (primary coverage) one time. You must provide us with your current health insurance card, upon request we will supply you with a copy of the claim so you can resubmit if necessary.

LABORATORY SERVICES

In order to provide quality medical care and as a service to our patients, EUSHS obtains laboratory specimens from patients and forwards these specimens to Emory Medical Laboratories (blood, urine, stool, culture specimens, tissue specimens for pathology, etc.) for testing and analysis. EUSHS contracts with Emory Medical Laboratories (EML) for these laboratory services and then bills the patient for the laboratory tests performed. Therefore, if you elect to have laboratory testing performed at EUSHS, you must understand that you will be billed by EUSHS, and not by EML for the testing performed. We cannot guarantee that your insurance will pay for all, or even part, of the testing ordered. If you are unsure of your insurance coverage for laboratory testing at EUSHS, you should consider contacting your insurance company before proceeding with the testing.

I have read and understand the policies above:

Print Name

Date

Emory Student ID #

Signature

Parent Signature for Minor (less than 18 y/o)

EUSHS Staff Signature

Date